



Request for Leak Adjustment

Sec. 42-97. Adjustment of water charge.

(a)

Based upon previous water use a water consumer may suspect a water loss resulting from conditions on private property that are not apparent from ground surface conditions. In the event a consumer notifies the city of a suspected water loss under such circumstances within 30 days of receipt of the monthly bill that reflects the loss, the city manager or designee may allow a credit against a future bill for water service. The average amount of water consumed monthly during the previous 12 months shall first be determined. The amount of the credit shall be 50 percent of the difference between the 12-month average and the amount billed. The city manager shall not give a credit for water loss to a consumer more than once in any 12-month period.

Account #: _____

Customer Name: _____

Service Address: _____

Reason for Leak Adjustment: _____

Signature: _____

Date: _____